Scan to get started

The user manual, the apps and service support, all in one place.

medroco.com/d/VPC02

VivePad

Quick Start

Six steps to your first measurement

1 Charge

Fully charge before first use. Plug in the USB-C cable; when the entire ring ripples green, the battery is full. Up to 2.5 hours to 100% with fast charging. No adapter in the box; any 5 V USB adapter works.

2 Switch on

Press the button once, briefly. When the ring starts rotating in rainbow colors, VivePad is ready. Press briefly again to switch off.

3 Get ViveLab

On your phone, tablet or computer: iPhone, iPad, Android, macOS, Windows. Allow Bluetooth when asked.
medroco.com/solutions/medroco-hub

4 Connect and register

Sign in with your Medroco One account and select VivePad from the list. For personal use, “Register to my account”; for an organization, “Register to my organization”. The connection stays only once registration is complete.

5 Step on

Leave the platform empty first; VivePad zeroes itself. Then step onto the center, facing the logo. Stand still for a few seconds while it measures your body weight.

6 Measure

Choose Quiet Stand Balance, Limits of Stability or Countermovement Jump (CMJ). Every measurement becomes a scored report in your Medroco One account.

The light ring



Colored arc rotating
Starting, please wait



Rainbow, rotating slowly
On, waiting for a connection

Ring dark
Connected, platform empty. Or device off

Blue dot, arc turning red
Connected. The light is your center of pressure



Four colored sections
Menu for use without an app



Target arc, green or red pulse
Activity without an app in progress



Arc filled, white droplets flowing
Charging; the color is the battery level



Entire ring green, rippling
Battery full; you can unplug the cable



Arc tip breathing, no droplets
No charging current; try another adapter or cable



Spaced blue dots, breathing
Battery unreadable; wait, if it persists switch off and on



Short red arc, then off
Battery low; plug it in



Dim blue light rotating
Verifying update; it will switch off, please wait



Dim red arc shortening
Button held: restart. Release to cancel



Dim amber dots, breathing
Safe mode. Plug it in; wait or press the button

A few orange lights, double flash
Recovery mode. Connect with the app; it says “Let’s repair your device”



Three red flashes on button press
Repair from the app. If it fails, use the help code at medroco.com/en/service-request



Ring flashing orange
Sensor error. Switch off and on; if it persists, contact service



Ring flashing blue
Device setting missing; contact service



Ring flashing red
Error. Switch off and on; if it persists, contact service

Safe use

Warning

Maximum static load 400 kg. Jump activities are recommended for users under 100 kg. One person on the platform at a time. Use only on a flat, hard and dry surface.

Caution

Do not press the button while on the platform; the device switches off and the measurement ends. Plugged in and not switched on, the device is in charging mode with Bluetooth off. If the app cannot find it, switch it on with the button first.

All safety instructions and technical specifications are in the user manual.

Support
info@medroco.com

User manual and declaration of conformity
medroco.com/d/VPC02